

Equipment & Systems Technician-Brattleboro, VT

The Company:

New Chapter, a company owned by families and friends, is based in Brattleboro, Vermont and our bio-dynamic farm is near the Children's Rain Forest of Costa Rica. New Chapter was founded in 1982 with a mission to promote healing through the infinite wisdom of whole foods. We believe Nature got it right the first time. That is, nourishment, protection and health that come from whole food -- not from the synthetic vitamins, minerals and chemical herbal isolates you'll find in most supplements. In fact, we hesitate to even categorize New Chapter products as food supplements. Rather, New Chapter is supplemental *food*, because it *is* food.

We carry the distinction of being the supplement industry's first certified organic manufacturer to produce vitamins and minerals made with organic ingredients. We are also committed to supporting and protecting the environment, and our Costa Rican farm is a world model for organic sustainable farming in the rain forest. For more information about New Chapter, visit our website at www.newchapter.com.

Position Purpose: To provide support for the automated packaging process by maintaining equipment as well as monitoring electrical and pneumatic systems. Position also responsible for following prints and specifications to set up automated packaging machinery; ensure the final packaged product meets with New Chapter standards in both production efficiency and final product quality; assume ownership by adding value to the automated packaging process. Must have the ability to simultaneously assess multiple problems and quickly implement sound solutions working within a fast-paced environment. Experience and judgment to plan and accomplish goals are required.

Primary Responsibilities:

- Assume that packaging machinery, equipment, and facilities are properly maintained for efficient production.
- Read and interpret packaging machine set-up and maintenance instructions.
- Operate and set up all packaging equipment and handle tools skillfully.
- Troubleshoot common problems and provide input in problem solving.
- Report promptly to supervisor when delays occur, estimate length of delay and when operations will resume.
- Work closely with supervisor and team leaders.
- Follow all safety rules regarding machine operation and proper guarding.
- Recommend improvement of methods and elimination of wasteful practices within the department.
- Perform any directly related appropriate duties assigned by Manager.
- Adhere to GMP compliance.

Requirements of Position:

- Basic knowledge of machine electrical/pneumatic control principals.
- Mechanical experience/intuition.
- Physical ability sufficient to effectively walk, stand, or sit for long periods of time.
- Manual dexterity sufficient to effectively use precision tools, computer interfaces, and hand tools.
- Communication skills to positively interact with others.
- Periodic lifting as well as the use of other lifting devices including hoists and powered lift trucks.
- Varied environment in factory.
- Ability to work overtime, first shift or 2nd shift, as needed.

This position requires a positive team spirit in daily activities, and zero tolerance for repeated errors. The position also must project a positive, service and support-oriented, 'can-do' attitude as well as possess the ability to exercise good communication, organization, and time management skills in a fast-paced work environment. This position also requires someone who is driven to achieve excellence in his/her daily work, and must possess the ability to be resourceful, to act independently (when appropriate), but be quick to recognize when higher intervention may be more appropriate.

Education, Experience, and/or Certification preferred

Technical school diploma (or equivalent experience) plus three years work-related experience required. Additional training and certifications in related areas helpful.

New Chapter offers an excellent compensation and benefit package.

If you are interested and qualified for this position, email your resume to careers@newchapter.com. New Chapter is an equal opportunity employer.

